

QUALITY POLICY

The **AMSE Srl** Management determined its policy as appropriate to the purpose and context of the Company and supportive of its strategic directions.

To achieve its goals, the Management intends to implement a Quality Management System that complies with UNI EN ISO 9001:2015 and involves the formulation of strategic and measurable operational objectives.

The strategic objectives of the Organization include:

- ✓ Maintenance of Quality Management System certification, according to ISO 9001:2015, demonstrating the Company's ability to ensure compliance with customer requirements, relevant regulatory requirements and applicable mandatory requirements;
- ✓ Achievement and continuous improvement of the quality of business performance, in terms of:
 1. identification of expressed and implied customer requirements through clarity in contractual relationships;
 2. observance of contractual requirements through compliance controls on materials and processes, for respect of established work plans;
 3. anticipation of present and future customer expectations through identification of changing requirements and flexibility of processes in responding to them;
 4. collection and evaluation of feedback information from customers in order to identify their level of satisfaction and perception regarding the quality of business performance;
 5. constant involvement of the whole Organization and external partners aiming at keeping and improving the Quality Management System, in order to increase effectiveness in achieving results;

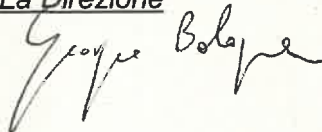
The above strategic directions set up a general commitment that is translated into operational objectives of a quantitative and monitorable nature within the framework of an annual quality improvement plan, which constitutes the structural framework for the formulation and review of objectives. The implementation of the annual quality improvement plan is verified during the periodic review of the Quality Management System and forms the basis for:

- the assessment of the adequacy of the established quality policy and objectives
- the review of the effectiveness of the plan implemented to implement the policy and achieve the quality objectives
- the formulation of the improvement plan and related objectives for the next period

The task of implementing and keeping under control the Quality Management System has been entrusted to the corporate function called "Quality Management." Therefore, this corporate function assumes responsibility for the proper implementation of all the requirements set forth in the System itself, of its effective operation, as well as of its continuous improvement.

The Management of **AMSE Srl** is committed to support the established quality policy by ensuring to the Quality Management Manager the maximum support in terms of resources and delegation of authority to carry out his function.

La Direzione

A handwritten signature in black ink, appearing to read "Giuseppe Bolape".

Data

To, 19/12/2023

AMSE S.r.l.

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